

Microsoft Dynamics 365 Business Central Implementation for a Fashion Company

Summary

An international fashion company, based in North Carolina, USA, faced challenges in managing inventory, financials, supply chain, and sales and purchase orders across multiple offices in the US and Pakistan. To address these issues, we implemented Microsoft Dynamics 365 Business Central, integrating it with D365 Sales and creating a customized multiple shipment module.

Problem Statement

- Lack of an integrated system to manage inventory, financials, and supply chain.
- Difficulty in tracking sold and purchased items.
- Challenges in handling customer queries and stock updates.
- A customized shipment module is needed to manage multiple shipments in sales orders.
- The requirement to monitor item quantities within sales and purchase orders effectively.

Solution Delivered

Company Setup:

- Initiated the setting up of the company information in Business Central, followed by the implementation of the Chart of Accounts (COA), the backbone of the ERP system.

Financial Configuration:

- Configured General Posting Setup, General Business Posting Groups, General Product Posting Groups, General Ledger Setup, and Customer & Vendor Posting Groups.
- Set up Bank Accounts and linked them with the relevant accounts in the COA.
- Implemented Financial Dimensions and configured Payment Journals and Payment Terms.

Sales and Supply Chain Configuration:

- Configured Sales and Purchase cycles along with Supply Chain processes.
- Integrated Dynamics 365 Business Central with Dynamics 365 Sales.
- Set up Price Lists in Dynamics 365 Sales, linking them with Business Central.

Inventory Management:

- Configured Inventory Posting Groups and Locations for tracking items.
- Developed a Multiple Shipment module to track shipments in a single sales order.

Results

- A platform for managing inventory, financials, supply chain, and customer queries.
- Improved tracking of sold and purchased items for more useful stock management.
- Customized module for tracking multiple shipments for efficient order fulfillment.
- Accurate tracking of item quantities in sales and purchase orders.